Manju Ramani

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Objective

I have worked with **Tata Consultancy services,India** as a SAP ABAP consultant.

Personal Profile

* I worked as a SAP ABAP consultant in a leading IT Consultancy for 4years.
* I have worked primarily in the domain of Retail. My main area of expertise is SAP ABAP and Mercator.
* The key areas of work include Accounts Payable, Accounts Receivable, Treasury and Purchasing.
* I am self motivated with good communication, Inter-personal and Organizational Skills.
* I have the ability to work under dynamic and deadline driven work environment.

Skill Set

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| --- | --- |
| **Technology** | ERP - SAP |
| **Languages** | SAP ABAP/4  Unix Basics  SQL |
| **EAI Tool** | DSTX design studio(Mercator) Ver8.1 & Ver6.7 |
| **Other Tools** | Commerce Quest Tool (MQ)  HP Mercury Quality Centre 9\_2  IBM Websphere Host On-Demand tool |
| **ABAP Technical exposure** | ABAP/4 Data Dictionary, ABAP/4 Workbench, Function Modules, Interactive Reporting, ALV Reports , BDC, SAP Script, Smart forms, Dialog programming, User Exits, Idocs, BAPI. |

Employment History

Organization : Tata Consultancy Services Limited

Location : Chennai

Period : February 2007 – February 2011

Education

**MCA - Master of computer applications (**2003 –2006)

PrathyushaEngineeringCollege , Chennai.

Aggregate – 78.00%

Professional Experience

**Project :** SAP Enterprise Finance Initiative - Financial Systems Support

**Client :** The Home Depot Inc, Atlanta, USA

**Role** **:**Team Leader / SAP ABAP Consultant

**Solution Environment:**

SAP ECC 6.0

DSTX Design Studio(Mercator)

UNIX

**Responsibilities:**

* To give primary production support to the EFI system (AP, AR, purchasing, project systems and GL Accounting) and solving the production issues from offshore.
* Monitoring jobs and work with Functional teams and CA7 (Production control) team to resolve the issue, in case of abends.
* Analyzing the user’s requirement and understanding the customer business need
* To deliver high quality, defect free deliverables adhering to the specification limits and update the existing training material and documentation as and when applicable
* Work with maps for any integration related issues.
* Root cause analysis for map failures using Error Handling system.

**Highlights:**

* Good experience in developing Report programs and custom transactions.
* Developed custom t-code to modify the variants and dynamic variant attributes of RFF110S programs
* Developed custom program to identify invalid Mexico Bank ID for Mexico vendors.
* Developed custom t-code to upload a file to a tool server after changing its file permission and to download a file from tool server.
* Developed a custom program to send an automated mail after the completion of vendor payment job.
* Good working experience on various components of Design studio like Type tree designer, Map designer and Integration flow designer.
* On-time and defect free deliveries of defects/enhancements and developments.

**Appreciations:**

* Received appreciations from clients for the defect free and timely deliverables
* Received appreciations from onsite coordinator and onsite lead for quick response in solving the production issues.
* Received appreciations from onsite for timely solution provided for fixing vendor payment and other critical jobs

**Project :** Tracie Support

**Client :** British Airways , New Castle , UK

**Role** : Team Member

**Solution Environment:**

MVS platform using PL/I and IMS DB/DC with KISMET middleware.

**Responsibilities:**

* Oncall support and defect fixing.
* Handling Client Queries.
* Maintenance / Enhancements.
* Analyze business requirements.
* Develop scripts to implement the business requirements.

**Highlights:**

* Handled support system for on-the-day management and tracking of Cabin Crew. Balances Crew across LHR, LGW, MAN and several international Bases.
* The Various building blocks in TRACIE are Schedules, Trips, Rosters and Personnel.Developed a scenario which support the contract management process by allowing users to display contracts that are valid within a given time period. It will be used in the central procurement function

Personal Details

Date of Birth - 06-Sep-1983

Sex - Female

Marital Status - Married

Address - Chennai.